

# TANGLED GROUP, INC. TERMS AND CONDITIONS

PLEASE READ THESE TERMS AND CONDITIONS ("TERMS") CAREFULLY BEFORE USING THE TANGLED GROUP, INC. PLATFORM ("SERVICE"), OPERATED BY TANGLED GROUP, INC. ("US", "WE", OR "OUR").

## 1. ACCEPTANCE OF TERMS

By accessing or using our Service, you signify your agreement to these Terms. If you do not agree to these Terms, you may not access or use our Service.

## 2. SERVICES

Tangled Group, Inc. is a car-sharing platform that allows registered users ("Members") to book and share vehicles from our community of users.

## 3. REGISTRATION

To use the Service, you must register for an account. You agree to provide accurate, current, and complete information during the registration process and to update such information to keep it accurate, current, and complete.

## 4. MEMBER OBLIGATIONS

As a Member, you are responsible for all activity that occurs through your account. You agree not to share account credentials with anyone and must safeguard the confidentiality of those credentials.

## 5. BOOKING AND USE OF VEHICLES

Bookings are made through the Tangled Group, Inc. platform. Members must ensure that they return the vehicle in the same condition it was in when they received it, excepting ordinary wear and tear.

## 6. NO WARRANTY

We provide our Service on an "as is" and "as available" basis. We make no warranties of any kind, express or implied, as to the operation of this Service or the information, content, materials, or products included on this site.

## 7. NO REFUNDS

All fees are non-refundable. This includes, but is not limited to, membership fees, booking fees, and any other fees associated with the use of our Service.

#### **8. LIMITATION OF LIABILITY**

To the fullest extent permitted by law, Tangled Group, Inc., its directors, officers, employees, affiliates, agents, contractors, or licensors will not be liable for any direct, indirect, incidental, special, consequential or punitive damages resulting from your access to or use of, or inability to access or use, the Service.

#### **9. GOVERNING LAW**

These Terms shall be governed and construed in accordance with the laws of the jurisdiction where Tangled Group, Inc. is established, without regard to its conflict of law provisions.

#### **10. CHANGES TO TERMS**

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. Your continued use of the Service after any changes to the Terms constitutes your acceptance of the new Terms.

Your agreement to these Terms also means you agree to our Privacy Policy, which describes how we collect, use, and share your information.

#### **CONTACT US**

If you have any questions about these Terms, please contact us at [info@tangledgroup.com](mailto:info@tangledgroup.com) or visit <https://tangledgroup.com> .

**Last updated: July 16, 2023**